

#### FOR IMMEDIATE RELEASE

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# Accordant Health Services, a CVS Health Company, Receives Validation from the CI Validation Institute

## Recognized for impact on positive population health results

Greensboro, N.C., February 3, 2015 – CVS Health (NYSE:CVS) announced today that Accordant Health Services has obtained validation from the Care Innovations (CI) Validation Institute, an Intel and GE company, that helps health care organizations achieve the highest standards of population health outcome measures. Accordant has demonstrated that its program model has shown positive impact on members, improving utilization trends for members with rare conditions. This validation provides confirmation of Accordant's ability to measure and quantify health care outcomes related to the group's disease management programs for rare conditions using changes in inpatient utilization rates.

"We are pleased to have the CI Validation Institute verify our methodology and recognize us for our fair, unbiased assessment of measurement methodologies," said Trip Hofer, President of Accordant Health Services. "At Accordant, we are proud of the care management program we offer to support members with rare conditions and help payers improve efficiency and reduce costs."

Accordant Health Services partnered with the CI Validation Institute to evaluate Accordant's approach and methodology to ensure accuracy in its data and results designed to show improvements in member health outcomes. Validation lasts for 12 months.

Individuals with rare, chronic conditions, such as multiple sclerosis, rheumatoid arthritis and cystic fibrosis, make up less than 1 percent of most insurers' populations, but they are typically very costly for payers. This is due, in part, to higher hospitalization and ER utilization, increasing specialty drug spend, and multiple co-morbidities among those with these conditions. Accordant Health Services provides health plans, employers and CVS/caremark Pharmacy Benefit Management (PBM) client members with care management solutions that are not offered in traditional health management programs. Support is targeted to individuals who have rare, complex medical conditions requiring specialized care to facilitate improved health outcomes,

self-management and communication with health care providers thereby helping reduce their overall cost of care. Accordant's Care Teams serve as liaisons and advocates, facilitating relationships between members, physicians, pharmacists, specialists, insurance companies and employers to address the appropriate use of health care resources. Individuals become eligible for Accordant's services through Accordant's association with their benefit provider.

## **About Accordant Health Services**

Accordant Health Services, Inc., a CVS Heath company based in Greensboro, N.C., proactively supports and empowers individuals with rare conditions (17 conditions which include multiple sclerosis, lupus, Parkinson's, rheumatoid arthritis, hemophilia, cystic fibrosis and sickle cell disease) to improve their total health and manage their multiple, complex needs. Accordant's Medical Advisory Board is comprised of national medical experts who participate in the development and continuous quality improvement of the company's programs. For more information about Accordant, visit <a href="https://www.accordant.com">www.accordant.com</a> or call 1-800-948-2497.

## **About CVS Health**

CVS Health (NYSE: CVS) is a pharmacy innovation company helping people on their path to better health. Through our 7,800 retail pharmacies, more than 900 walk-in medical clinics, a leading pharmacy benefits manager with nearly 65 million plan members, and expanding specialty pharmacy services, we enable people, businesses and communities to manage health in more affordable, effective ways. This unique integrated model increases access to quality care, delivers better health outcomes and lowers overall health care costs. Find more information about how CVS Health is shaping the future of health at <a href="https://www.cvshealth.com">www.cvshealth.com</a>.

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